Meet the new CQC boss

David Behan takes over as Chief Executive in July

David Behan, who has been announced as the new Chief Executive of the Care Quality Commission (CQC), will replace Cynthia Bowyer, who announced her resignation in February.

Dame Jo Williams, Chair of the Care Quality Commission, recently announced the appointment of David Behan as the Commission’s new Chief Executive.

David is currently Director General for Social Care, Local Government and Care Partnerships at the Department of Health, prior to which he was Chief Inspector of the Commission for Social Care Inspection. He has served as President of the Association of Directors of Social Services and as Director of Social Services for Greenwich, Middlesbrough and Cleveland Councils.

David joined the Department in 2006. For the last six years, he has made a major contribution to the work of the Department as a member of the Departmental Board and the NHS Management Board. He has led work to reform adult social care, and has worked closely with local government to deliver the system reforms set out in the Health and Social Care Act 2011.

In his previous role, he was the first Chief Inspector of the Commission for Social Care Inspection. Before that, David held a number of leadership and senior roles in the social care and health sector, building on the frontline experience he gained at the start of his career in 1978. His contribution to social care was recognised in 2004 by a CBE for services to social care.

He will replace Cynthia Bowyer, who announced her resignation in February.

Dame Jo said: “I am delighted to confirm David as our new Chief Executive. The quality of applicants was exceptionally strong, but David’s combination of frontline and regulatory experience, coupled with his commitment to making a difference for people who use services, made him an outstanding candidate.

“His clarity of vision and strong track record on delivery will be crucial to driving forward the next stage of CQC’s development - as we continue to build on the progress already made, delivering increasing benefits to the health and social care system through our essential role in tackling poor care. I and my Board very much look forward to working with him.”

Commenting on his appointment David said: “I am greatly looking forward to my next challenge of working with the CQC Board, staff and stakeholders. I am delighted to have been given this opportunity to lead the organisation that takes action when services are poor and unsafe, whilst providing assurance that our health and care services are fit to achieve quality and outcomes for people which are amongst the best in the world.”

Health Secretary Andrew Lansley said: “I would like to thank David for his dedication and professionalism. He has made a huge contribution, both in designing the reform of the social care system so it is fit for the future, but also securing much better integration of health and social care.

“David will take his wealth of experience of health and social care to a vital role – making sure that not only are patients and service users getting high quality care, but that their dignity and experience is as important as their treatment and care. I wish David the best in his new role.”

Permanent Secretary Una O’Brien said: “David has made an outstanding contribution, not only to the Department of Health, but to the entire social care sector. I wish him all the best for the future.”

www.dental-tribune.co.uk
A recent story run by a national newspaper of images showing children coming round from anaesthetic after having their teeth pulled out has caused unrest in the dental world.

The before and after shots, which were taken in an effort to dispel patients’ fears of the dentist, show the faces of several children before and after they are put under general anaesthetic.

The images show the children at Sheffield’s Children Hospital looking cheerful, alert and happy before they undergo the procedure and then confused, scared and covered in blood in the photos after they have had their teeth pulled out.

According to the report, photographer Andy Brown decided to create the series to show the young patients’ bravery during what can be a singularly traumatic childhood experience.

However, the exhibition is seemingly having the opposite effect: The first picture is of a six-year-old boy, who reportedly told his mother he ‘wouldn’t be able to smile because his teeth hurt’; the second picture is of a little girl who looks scared and disoriented after having been unconscious for more than an hour; the third child looks dazed and confused, whilst the fourth child looks exhausted and worn down.

According to the report, after their first portraits were captured, the children were put under general anaesthetic for tooth extraction and remained unconscious until just before the second pictures were taken in the recovery room hours later.

Sheffield-based photographer Mr Brown said in the report: “In recovery, children were disoriented, woozy from the general anaesthetic and often upset. Their bravery in posing for a portrait despite this can be clearly seen. I chose to document the procedure in this manner to reflect the experience of the patient. They have no memory of the procedure; they are unconscious between the two time points recorded here.”

According to the report, the hospital opened its doors to three professional photographers last autumn, with the idea that they would capture the essence of daily life on the wards for a groundbreaking exhibition.

“The pictures, which have been described as ‘fascinating’ are part of the exhibition which is called You Are Not Alone; it aims to reassure children and parents who are intimidated by hospitals.

However, dentists across the country believe it is having the opposite effect: “I think it is a sad reflection on the state of UK dentistry when some people think children can be put at ease by showing them the blood smeared faces of post-GA patients” one disgusted dentist told Dental Tribune.

The hospital’s website reads: “We recognise that coming to hospital can be an anxious time and that this can cause an uncertainty of what to expect. “This exhibition aims to break down some of these barriers by showing some aspects and characters of the hospital which are not normally seen.

“By sharing patients’, parents’ and staff experiences, we hope to demonstrate that we are not alone in our anxieties and wish to provide viewers time to reflect on and even celebrate what makes their own experiences of The Children’s Hospital so unique.

“These through stories, we aim to share a glimpse of the bravery, care, dedication and even humour that exists at the hospital every day.”


A dentist is being forced out of his practice in Bransholme, Hull because of a ‘ridiculous’ rent charge at a new health centre.

According to a news report on the This is Hull & East Riding news site, Russell Davies has been located at the centre for 16 years. However, the current centre is making way for a new £14.7m build competed in August and the rent for rooms will shoot up to £80,000 a year.

Mr Davies said: “It’s increasing about seven times and I can’t afford that out of my pay packet. I am not happy about it at all. It is a ridiculous amount to rent empty rooms.

“I’m the only dentist at the centre so there will no longer be a practice when the new building goes up. We treat about 2,500 patients and they will all have to find somewhere else to go.

“I’m not going to have a practice any longer so, unfortunately, all I can offer now is house visits to my patients – I have no choice.”

Mr Davies added: “I don’t even know why we need a new health centre; the one we have is fine. A million pounds could have been spending smartening the current one up.”

According to the report, many of the elderly patients of the practice have criticised the rent charge. One said: “I have been going to my dentist for 50 years and this is just not good enough. I can’t get to the new practice so I don’t know what I’m going to do.”

A spokeswoman for NHS Hull said: “The dentist has been invited to move into the new Bransholme Health Centre and, as the dental practice is an independent business, must decide whether or not this is a viable business option, based on financial and other reasoning.”

The NHS is assuring patients there will be alternative options within easy reach of the existing centre but accept they will lose the Mr Davies from the health centre.

This year the Cardiff University Outreach Prize for Dentistry was awarded to Kristian Davies. Each year a BDS undergraduate student from Cardiff is selected to receive this award in recognition of outstanding achievement in the final year of the course.

W&H supported the event again this year and kindly donated an engraved handpiece, which was presented to Kristian at the University’s newly opened Primary Dental Care Unit in Mountain Ash.

The prize winner is selected for the possession of a number of attributes in addition to displaying a high level of clinical skill. Kristian was a well-deserved winner of this year’s award, his kind and caring nature was greatly appreciated by all his patients.

A popular member of his year, his ‘upbeat’ manner, dedication and high standards made him the firm favourite for the award. Kristian served as year representative and achieved the 17th highest mark in last November’s national DFI interviews.

Known for being an extremely organised person with excellent social skills, Kristian was highly regarded and well-liked by both the clinical and nursing staff.

He has chosen to take a DFI place near his home town in South Wales and he takes with him the best wishes of all the staff for his future career.

L-R: Peter Ash (Consultant / Director in Primary Care Dental Teaching Unit), Kristian Davies (prize winner), Caroline Caine (W&H), Andrew Ishof (Clinical Lecturer)

### Smile for the camera?

### ‘Ridiculous’ rent forces dentist out

### Outreach prize winner for Cardiff
Grant for new device

A North East team who have developed a device which will help monitor gum disease has been awarded more than £1,000,000 of Government funding.

Scientists at Newcastle University, working with biotechnology companies OJ-Bio Ltd and Orla Protein Technologies, are developing a novel device which has great potential in rapidly detecting the early signs of gum disease and monitoring improvement as the condition is treated. The government-backed Technology Strategy Board and the Engineering and Physical Sciences Research Council (EPSRC) have awarded the grant funding to the £1.5m project to help the consortium develop the prototype into a commercial product.

The project will deliver a device that will enable patients and dentists to monitor gum disease accurately, simply and cost effectively, by identifying signs of the disease in saliva.

The funding allows OJ-Bio and Orla to work with scientists Dr John Taylor and Professor Philip Preshaw, from the Institute of Cellular Medicine (ICM) & Centre for Oral Health Research (COHR) at Newcastle University.

OJ-Bio was created to develop a new generation of hand-held, real-time diagnostic devices that combine biotechnology processes with electronics manufacturing.

OJ-Bio had already performed an initial study for the Technology Strategy Board, which demonstrated the feasibility of a nanobiosensor device for the detection of proteins called matrix metalloproteinases, which are involved in a variety of diseases.

The project brings together a multi-disciplinary effort of UK excellence in nanoscale science.

Editorial comment

This week sees the end of National Smile Month for another year. There has been lots to talk about this year within the profession, not least of which is the use of the campaign by illegal tooth whiteners to promote their services, and the resistance this has caused within the profession about making sure the right messages are getting across to patients and consumers.

It has been heartening to see the galvanising of some of the profession behind stopping this menace to patient safety. Continued communication to the companies via their Facebook pages, Twitter feeds, press, consumer boards, letters to companies supplying their services, letters to Trading Standards etc; it has caused much trouble for some of the larger illegal whitening services.

Of course it is a small stone dropped in a large pond, even the most passionate of supporters would admit to that!

But still, the ripples of this stone could have far reaching consequences. I hope that these efforts made over the last month continue and more add their voice.

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• Clinically proven caries efficacy¹ – 33% reduction in dmfs
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• Quick and easy application
• Temporary light tint for visual control

Applying fluoride varnish containing 22,600ppm F is a recommended intervention in ‘Delivering Better Oral Health – An evidence-based toolkit for prevention’²

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Indications:
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The presence of alcohol in the Duraphat formula should be considered.

Do you have an opinion or something to say on any Dental Tribune UK article? Or would you like to write your own opinion for our guest comment page?

If so don’t hesitate to write to:
The Editor,
Dental Tribune UK Ltd,
4th Floor, Treasure House,
19-21 Hatton Garden,
London, EC1 8BA
Or email:
lisa@dentaltribuneuk.com

¹Marinho et al. (2002); Cochrane Database Syst. Rev. no3.

See the galvanising of some of the profession behind stopping this menace to patient safety.
The new collaboration between Tempdent and Smile-on has developed the Dental Nurse Education Zone, an online portal of information and education for dental nurses at any stage in their career. Alison Doherty, Head Tutor at Tempdent and Kirstie McCulloch, General Manager – Qualifications at Smile-on spoke to Dental Tribune and explained how the two companies have come together to provide Dental Nurse Education Zone.

Kirstie explained: “Combining our healthcare educational expertise with the UK’s leading specialist dental training provider to deliver a better and more flexible approach to dental nurse education is a natural synergy.”

“Collaborative partnerships are fundamental to Smile-on’s philosophy and our partnership with Tempdent is another step forward in providing innovative blended learning offerings for every registered dental professional, this includes dental nurses.”

Alison said: “As the head tutor at Temp Dent, I have used some of the services offered by Smile-on and found them to be of high quality, very user-friendly resources. As a training provider that has been delivering the primary qualifications for more than 10 years, we have accreditation for both City and Guilds and the National Examining Board and a substantial knowledge and expertise to ensure students can qualify as easily and quickly as possible.

“We can now combine these two high quality expert companies to deliver a new style of learning across the United Kingdom to reach areas where there are very few training providers.”

This combining of expertise has led to the development of the Dental Nurse Education Zone. The UK’s first blended learning website for dental nurse education, it has been developed to cover areas such as Primary Qualifications; Online Registration for the National Diploma in Dental Nursing; Online Registration for the Advanced Apprenticeship in Dental Nursing NVQ; Postgraduate Qualifications; eRecord of Experience and Online Extended Duties.

The Zone will also include sections for CPD and Specialist Career Advice & Job Search; as well as access to the latest news and information relevant to dental nurses. Alison explained: “The students will be able to access the underpinning knowledge through a website. They can log on and work through material such as reading matter, audio PowerPoint presentations, webinars, pre recorded webcast material and a discussion board. We are trying to use a wide variety of materials to ensure that the students will find it easy to watch, interact and learn.

“There are also parts of the qualifications that will be difficult to learn in this way and so we have added regional workshops. The learners will know where and when these are running so the more practical techniques needed to pass an exam can be tried, tested and perfected before the exam.”

“Innovation is one of our guiding principles and using integrated technology solutions creatively to provide qualifications that are now woven into the long term interests of dentistry is at our core.”

Alison added: “Dentistry has changed so much in the last few years. There is a need to be able to offer different methods of learning to students at a time that is convenient to them in the workplace. Many of the students now find that they learn faster and more easily through their computer than going into a classroom situation. They prefer to be able to learn at their pace instead of the pace set by a class. Also, many cannot access a classroom based lesson at a convenient time or location for them. It seems like the perfect solution for many.

“I have spoken to many students whom I have met at various exhibitions and other networking events who have voiced a desire to learn as an online course, together with the knowledge of knowing that there was always a dedicated tutor who is available to speak to in times when they need support. This is where our programme differs as we believe students can complete these primary qualifications with full support of a tutor who can be on the end of a phone or at a workshop.”

Over the next six months Tempdent & Smile-on will also be starting delivery of online Dental Nurse Post Registration Qualifications – Oral Health Education, Dental Radiography & Dental Nurse Sedation, as well as Dental Receptionist & Practice Management qualifications, all of which Tempdent have been successfully delivering for a number of years & have achieved outstanding success rates. A number of the qualifications that will be delivered by the Dental Nurse Education Zone are either fully government funded or heavily government subsidised.
Smile-on and Tempdent understand the need for flexible learning to fit around the busy lifestyles of dental nurses and practices.

This blended learning website provides **everything you need** from the start of your dental career through to your postgraduate qualifications and even helps you find the right job:

- Primary Qualifications
- Online Registration for the National Diploma in Dental Nursing
- Postgraduate Qualifications
- eRecord of Experience
- Online Extended Duties
- Specialist Career Advice & Job Search
- CPD
- Latest News & Information

**One simple place...**

Contact us for more details on 020 7400 8989 or email info@smile-on.com
Implant nerve damage warning

Researchers reviewed 50 patients whose nerve injuries were caused by dental implants. A detailed history was taken, alongside a clinical examination and assessment of pain levels. They found that:

- Only 11 of the 50 patients were aware of signing consent forms for the implant surgery and of those eight felt they were not explicitly warned about nerve injury. Sixty-four per cent of patients did not recall providing written consent.

No radiographic evidence pre- or post-operatively was provided by the referring practitioner in 15 per cent of cases.

Seventy per cent of the 50 patients were referred to the specialist nerve clinic more than six months after surgery. Several hundred complaints about dental implants were made to the General Dental Council last year.

Incidence of injury in the inferior alveolar nerve (IAN) has increased as a result of a rise in dental implant surgery over recent years. There are approximately 10,000 mandibular (lower jaw) dental implant procedures carried out each year in the UK, and an estimated 100 reported chronic nerve injuries resulting from these procedures per year.

This type of injury can cause severe pain and altered sensation in the face, affecting everyday activities such as speaking, eating, kissing, shaving and brushing teeth. These injuries can have a significant effect on a patient's quality of life, and can lead to depression and other mental health problems.

In 1997, approximately 10 per cent of all nerve injuries caused by dental work were associated with implants and this increased to 50 per cent in 2007. Several hundred complaints about dental implants were made to the General Dental Council last year.

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The theme that emerged in this study were financial, structural, and personal barriers to care. Lack of health insurance or low Medicaid reimbursement rates can create financial obstacles to care. The structure of the health care system or psychosocial problems can be defined as structural and personal barriers.

To address these issues and help parents to achieve a positive view of their experiences, the authors recommend well-coordinated care and communication between service providers and families. Training and continuing education for healthcare professionals could help them understand parents’ views and specific needs. Health insurance companies, health departments, craniofacial and cleft teams and centres, and birth defect registries can collaborate with families and existing health care systems to offer identification and assessment of children to the services that can best meet their needs.

Any DCPs who fail to make the payment on or before the 31 July 2012 will be removed from the GDC’s register. A list of those people can be downloaded from the Primary Care Trusts, Health Boards and indemnity providers to enable them to keep their records up to date.

Dental care professionals (DCPs) are being reminded to pay their annual retaining fee (ARF) to the General Dental Council (GDC) by 31 July 2012. Payment must be received on or before that date if they want to remain on the GDC’s register and eligible to work. No payments can be processed after the deadline.

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All dental care professionals must be registered with the GDC to work in the UK. The ARF is £120 for dental nurses, dental techni-
A growing number of people are cutting back on their oral healthcare as household budgets continue to be squeezed.

The UK’s current economic problems are proving bad news for the nation’s teeth as many people are looking for ways to save money. The British Dental Health Foundation is warning that any cut-backs to spending on oral health is a false economy and will cost more in the long run – physically and financially.

More than a third of adults (36 per cent) are more likely to delay any dental treatment needed due to cost and over a quarter (27 per cent) are buying cheaper oral care products including toothpaste, mouthwash and toothbrushes.

The Foundation is particularly concerned that one in four people believe visiting the dentist is becoming less of a priority. Government data shows that the number of people with tooth decay is more than 40 per cent lower amongst people who visit their dentist at least once a year. Regular visits can also help the crucial early diagnosis of life threatening diseases such as mouth cancer.

Not surprisingly, people on lower incomes are most at risk of deteriorating oral health in the current economic climate. One in four people (24 per cent) on lower incomes are likely to refuse dental treatment and approaching four out of every ten people are more likely to delay treatment.

Chief Executive of the British Dental Health Foundation, Dr Nigel Carter, is hoping to remind anyone thinking of over-looking their oral health, to think again. Dr Carter said: “Our findings show that oral health is not recession-proof and that too many people are willing to gamble with their oral health. Unfortunately, they are running the risk of storing up a wide range of health problems and even bigger costs in the future. Many people are entitled to free dental treatment on the NHS and it’s always worth checking, especially if your circumstances change.

The findings have been published as part of National Smile Month, which runs from 20 May to 20 June and is the UK’s biggest annual reminder to look after their oral health. The campaign encourages everyone to brush their teeth for two minutes twice a day with a fluoride toothpaste, cut down on how often they have sugary foods and drinks and to visit their dentist regularly, as often as they recommend.

Professor confirmed as Chair of the HRA

Professor Jonathan Montgomery has been confirmed as Chair of the Health Research Authority (HRA).

Professor Montgomery is currently Professor of Health Care Law at the University of Southampton, Chair of the Nuffield Council on Bioethics and Chair of Hampshire Primary Care Trust. He will head up the Health Research Authority, the new organisation that will protect and promote the interests of patients and the public in health research, building confidence while simplifying regulatory practice. Professor Montgomery plans to withdraw from his role as Chair of Hampshire Primary Care Trust as soon as hand over arrangements have been agreed.

Health Secretary Andrew Lansley said: “I am very pleased to announce Professor Jonathan Montgomery’s appointment as the Chair of the Health Research Authority.”

Professor Dame Sally C. Davies, Chief Medical Officer and Chief Scientific Advisor, Department of Health said: “I am delighted that Professor Montgomery has been appointed as the Chair of the Health Research Authority to take this exciting phase of development forward. I wish him every success and hope that colleagues throughout health research will take this opportunity to support him and the Health Research Authority.”

Professor Montgomery said: “I feel privileged to be appointed to chair the Health Research Authority. My first public service role was on a local research ethics committee and I know how important they are to safeguard the interests of participants. We can be proud of our country’s contribution to health research. Even so, some of our NHS approval processes delay high quality projects, especially those involving a number of different centres.

“We will continue to work to ensure that it is easy to carry out ethical research so that we make our contribution to ensuring that the highest levels of human knowledge and skill can be brought to bear to save lives and improve health as the NHS Constitution promises.”

Caring around the world

Henry Schein UK has announced that it has distributed 50 oral health care travel packs to International Health Partners (IHP), for distribution to health care professionals in developing countries around the world.

The travel packs consist of a pre-packed assortment of 35 lines of essential dental supplies that oral health care professionals can use to treat those in need. This initiative is part of Henry Schein Cares, the Company’s global social responsibility program, which expands access to health care for underserved and at-risk populations around the world.

The donation was made through the generous support of a number of Henry Schein’s supplier partners: GC Europe, Schülke, and Septodont.

Of the 50 oral health travel packs donated through Henry Schein Cares, 16 were distributed to meet disaster response initiatives in Pakistan and Haiti; 24 were donated to clinics and dental schools in South America, Africa, the Middle East, and South East Asia with on-going programs; and 10 were donated to dental students and dentists undertaking overseas missions.

In addition, Henry Schein - UK donated more than 20 pallets of medical supplies representing more than 500 product lines to HIP for distribution to dental schools, trust entities, relief organisations, clinics and existing programs for those in need.